Just Buy The Printer -Resilience In Action

Cail Young





Resilience[™]



'Teardrop' by Massive Attack Cail Young







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Let's Let's

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FOUR DAYS TO GO

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		equal to the time encoded in the revocationDate field of the CRL entry. Effective June 1, 2023, for Code Signing Certificates, CAs SHALL ensure that the Subscriber's Private as usuable Hardware Crypto Module that meets or exceeds they is generated, stored, and used in a suitable Hardware Crypto Module that meets or exceeds are requirements specified in section 6.2.7.4.1 (7-9).
		Effective June 1, 2023, for Code Signing a suitable Hardware e 22 Effective June 1, ctored, and used in a suitable Hardware e 22 to the subscriber's Private and the subscriber's Private an
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23-06-01	6.2.7.4.2	the requirements specified to satisfy the Subscriber's corrigination detail those out methods to trie the requirements until June 1,
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2024-04-1		Cail Young

Two streams

We fix all the things!

- Fraud flag on org validation
- Alternate vault technology *will* comply
- Compliance OKs the crypto
- SecOps tries another CA
- Fraud flag again

THREE DAYS TO GO







Loadmaster (David R. Tribble). CC BY-SA 3.0 https://creativecommons.org/licenses/by-sa/3.0, via Wikimedia Commons

TWO DAYS TO GO



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Capacity across distances

- Engaging the Builds Team early
- Compliance bringing their A game
- Buying a *printer*, of all things

Prevention?

SLI: Service Level For Invoicing?

Near Miss?

Incident?

Surprise?

The Learnings[™]

- People learn different things from incidents.
- They learn in different ways, at different times, asynchronously.
- They will often learn things completely unrelated to the incident (or what others learn).
- We cannot control what is learned.

https://youtu.be/fhpnzXq0SIM?si=84bp0BnLb4nznkM9&t=590

LFI Conf 23 | John Allspaw | Keynote: An exemplar: What progress in LFI actually looks like

Why am I taking up your time?



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Two Problems, Both Alike In Dignity

This will happen again.

We should share stories of failure.

We should share stories of near-failure.

"Theory of Graceful Extensibility"

David Woods

Woods, D.D. The theory of graceful extensibility: basic rules that govern adaptive systems. Environ Syst Decis 38, 433–457 (2018). https://doi.org/10.1007/s10669-018-9708-3

Two Problems, Both Alike In Dignity

This will happen again.

We should share stories of failure.

We should share stories of near-failure.

But where do I go to tell stories?

- Talk inside your organisation
- Find a local meetup
- Contribute to The VOID https://www.thevoid.community/
- APAC I need help!

Let's trade!

Acknowledgements

Questions?

https://www.linkedin.com/in/cailyoung

I used to be on Twitter, but then they changed what Twitter was, now it's not Twitter and it seems weird and scary to me. IT'LL HAPPEN TO YOU