

# One Million Builds, Only One\* Page

Operating Internal Services Without Heroics

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On-call at Octopus

Octopus Deploy

ProductPricingDocsResourcesCompany

User

## Release notes

These are the features and fixes you'll get by upgrading from 2024.4.6990 to 2025.2.488.

### Changes in Octopus Server 2025.2.488

- Fixed import/report for git-sourced deployment steps and step templates using git credentials

### Changes in Octopus Server 2025.2.18

- Release creation will now succeed even if Jira Username/Password are missing while Jira Integration is enabled
- Update paging UI on project deployments page to match the Projects page. Improves rendering performance when a project has many channels
- Enabled support for TLS 1.3 for Tentacle communications
- Support debug mode
- Fix authenticating against AWS EKS clusters using an AWS DDCC account
- Removed `FederatedAuth.Caching` property to improve Package Acquisition performance

### Changes in Octopus Server 2025.1.9317

- Fixes - Insights lead time calculation incorrect for the first release in the window
- Support using OAuth 2.0 for authentication into Google's SMTP Server using workload identity federation
- Update `scriptedvariables` endpoint ordering to be fully-unique to fix missing data when using pagination
- Update the file content retrieval process while creating a git resource package so binary files do not get corrupted
- Removed `FederatedAuth.Caching` property to improve Package Acquisition performance

### Changes in Octopus Server 2025.1.8967

- Increase the encryption key size from 128 to 256 bits when sending script variables in Calamari
- Fix issue where deleting tenants resulted in an error after all connected projects are removed while tenant variables still exist. When projects are deleted, now correctly removes the related tenant variables for that project
- Faster Release creation for processes with multiple packages containing identical commits and work items
- Update Kubernetes Object Status to report non-namespaced/cluster-scoped resources
- Targets created with Cloud Target Discovery allow unauthenticated deployments when resource is tagged with a tenant

octopus.com/downloads

please don't DDoS this, my team is sleeping right now

A screenshot of the Octopus Deploy downloads page, listing release notes for four recent versions.

**Way Back in Time (2021)**

**Starting with the basics**

Oh no, outages

**Outside working hours FTW**

**Outside working hours FTW?**



# Story Time

a.k.a. what the rest of the talk will cover

- Expectation Management
- Technical Choices
- ???
- Profit!

# Expectation Management

**Timezones!**

# Support Policy

# Paging Policy

SLA

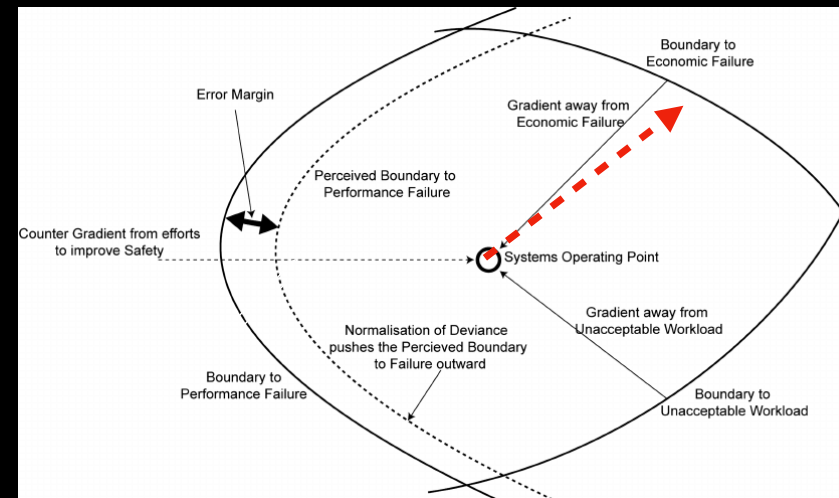
**MTTR**

RIF



## Mandatory Rasmussen Diagram

<https://www.usenix.org/conference/srecon24americas/presentation/hatch>



Rydenfält, Christofer & Ek, Åsa & Larsson, Per-Anders. (2013). Safety checklist compliance and a false sense of safety: New directions for research. *BMJ quality & safety*. 90. 10.1136/bmjqs-2013-002168. (License granted)

A diagram of the Rasmussen Model of Dynamic Safety, with a red arrow showing the 'operating point' of the system moving toward the 'Boundary to Economic Failure'

# Story Time

a.k.a. what the rest of the talk will cover

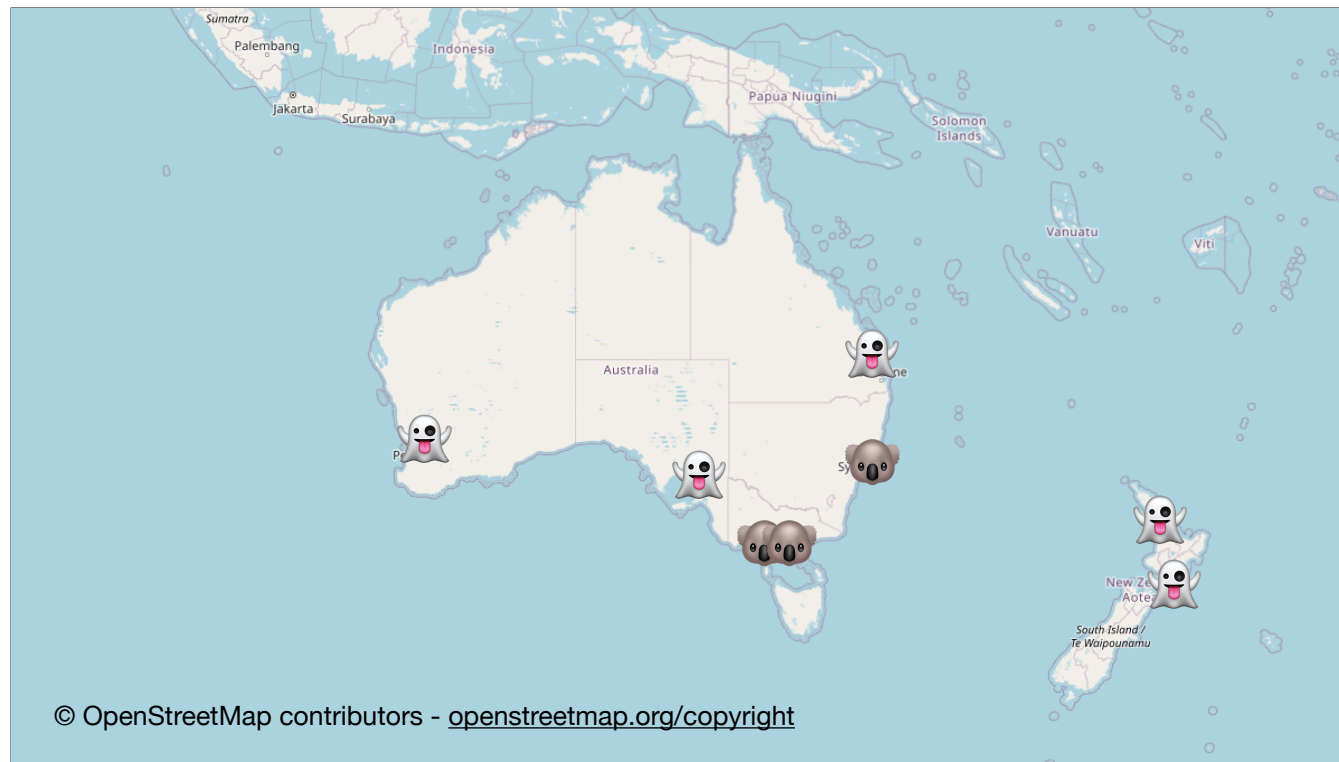
- Expectation Management
- Technical Choices
- ???
- Profit!

# Story Time

a.k.a. what the rest of the talk will cover

- Expectation Management
- **RIF**
- Technical Choices
- ???
- Profit!

Team size: 3 🥲



A map of Australia and New Zealand, with koalas on Melbourne and Sydney, and ghosts on several other towns in both countries.

**Toil reduction**

Lean into 'The Cloud™'

**HA/Replicate All The Things**



**But... Byzantine Failure!**

**But... Money?!**

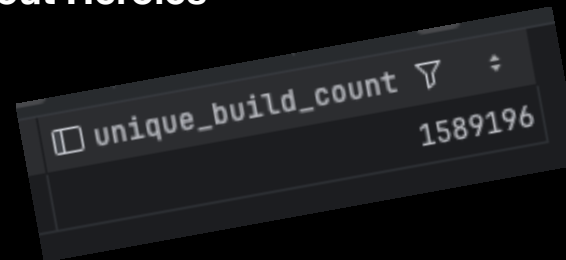
**Cost Aware But Not Cost Afraid**

Auto-Upgrades 🐱

**Sometimes it's a Monday**

# One 1.5 Million Builds, Only One\* Page

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<input type="checkbox"/> unique_build_count	1589196
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A screenshot of a SQL query showing 1,589,196 as the value of unique\_build\_count.

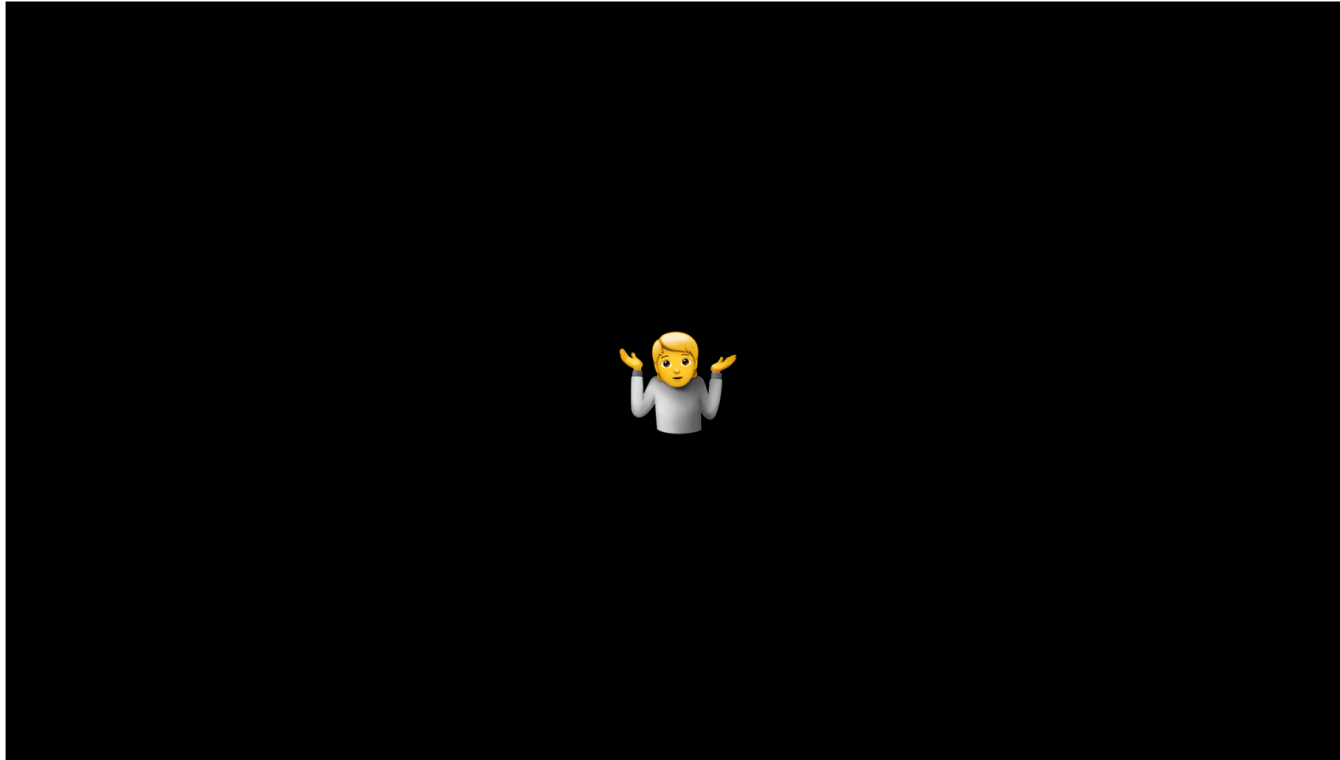
## Downsides

# Onboarding challenges

**"Failure free operations require experience with failure."**  
Richard Cook, <https://how.complexsystems.fail>



**Global growth of the company**



The shrug emoji.

**MTTR**

MTTP

# Acknowledgements

Cail Young  
@cail.bsky.social Bluesky, obviously. We don't  
talk about the other place.  
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Questions?