Infra Eng to Staff SRE a tale of developing yourself in an ever-evolving industry

Jess Belliveau @ Apptio





Caveats

"Soft skill" talk.

No hot takes, nothing mind blowing.



What even is a Staff Engineer/SRE? Release of "The Staff Engineers Path".

But who am I?

Support Eng @ Bulletproof Networks

Staff SRE @ Apptio



Exposed to SRE



A change in approach.



"The book".

Sit A

O'REILLY*

Reliability Engineering

HOW GOOGLE RUNS PRODUCTION SYSTEMS

Edited by Betsy Beyer, Chris Jones, Jennifer Petoff & Niall Murphy

Journey to SRE begins



A MOVE INTO THE SRE WORLD

SETTING UP TO ACHIEVE THE GOAL

A change in mindset



Consider the larger picture



Thinking at scale

Mapping out the journey







MORE THAN ONE APPROACH UNDERSTANDING BUSINESS PROCESS

EMPATHY

Being hard on yourself

Imposter syndrome

Overcome the doubt

Head above water

Tailor inputs to your level

Don't fear the unknown

Keep Journeying(?)



Key takeaways

- Multiple ways to approach SRE and career progressions.
- Shape your own direction.
- Communicate, support and engage.
- Identify and attack imposter syndrome.
- You don't need to consume and know everything.