Investigative Journalism In the Digital Age

Security, Privacy and the Media

Jennifer Valentino-DeVries Reporter, The New York Times SOUPS 2019

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Halcyon Days of Tech News

FarmVille Creators Go Hunting for Treasure

Twitter Passes 10 Billion Tweets

Spring Awakening How an Egyptian Revolution Began on Facebook

Google Logo: What's Up With the Dots?

By Jennifer Valentino-DeVries Sep 7, 2010 10:11 am ET

Google is known for changing its colorful logo to celebrate holidays and o events -- like the anniversary of Pac-Man.



But today is a little different. The sea made up of dozens of colored dots th when the user arrives on the page or or browser window -- kind of like a p in primary colors. But nobody seems

Google Search I'm Feeling Lucky

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From 'KnowPrivacy'

OKNOWPRIVACY The Current State of Web Privacy, Data Collection, and Information Sharing Downlead Full Report		
Home Consumer Complaints Privacy Policies Web Bugs Affiliate Analysis Site Profiles		
Back to Profiles Main Page <prev next="" site="" site≥<="" td=""></prev>		
Myspace [myspace.com] 8391 Beverly Blvd. #349 Los Angeles, California 90048 (Rollover icon for coding description)	Site Rank: (<u>March 1 2009)</u> #8 Site Traffic: (<u>March 1 2009)</u> 66M+ U.S. monthly	
Types of Data Collected	Date Policy was Reviewed:	
contact computer interactive financial content	March 13, 2009 (view current)	
	Flesch-Kincaid Score (?) 16.74	
General Data Collection Practices	Number of Web Bugs Found:	
ad 3rd party customization tracking public display user control data retention	17 (rollover)	
	Parent Company: News Corp	
	Number of Affiliates: 1578	
Data Sharing Practices	1378	
affiliates contractors 3rd parties	yes unclear no	
view coding category descriptions		
knowprivacy of	knowprivacy.org	

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To 'What They Know' The Wall Street Journal.

The Web's New Gold Mine: Your Secrets

A Journal investigation finds that one of the fastest-growing businesses on the Internet is the business of spying on consumers. First in a series.

By Julia Angwin

Hidden inside Ashley Hayes-Beaty's computer, a tiny file helps gather personal details about her, all to be put up for sale for a tenth of a penny.

The file consists of a single code— 4c812db292272995e5416a323e79bd37—that secretly identifies her as a 26-year-old female in Nashville, Tenn.

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To 'What They Know'

Google's iPhone Tracking

Web Giant, Others Bypassed Apple Browser Settings for Guarding Privacy

By Julia Angwin And Jennifer Valentino-DeVries February 17, 2012

Google Inc. and other advertising companies have been bypassing the privacy settings of millions of people using Apple Inc. <u>AAPL</u> -0.82% ▼ 's Web browser on their iPhones and computers—tracking the Webbrowsing habits of people who intended for that kind of monitoring to be blocked.

To 'What They Know'

'Stingray' Phone Tracker Fuels Constitutional Clash

By Jennifer Valentino-DeVries September 22, 2011

For more than a year, federal authorities pursued a man they called simply "the Hacker." Only after using a little known cellphonetracking device—a stingray—were they able to zero in on a California home and make the arrest.



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To 'What They Know'

Websites Vary Prices, Deals Based on Users' Information

By Jennifer Valentino-DeVries, Jeremy Singer-Vine and Ashkan Soltani December 24, 2012

It was the same Swingline stapler, on the same Staples.com website. But for Kim Wamble, the price was \$15.79, while the price on Trude Frizzell's screen, just a few miles away, was \$14.29.

A key difference: where Staples seemed to think they were located.

A Wall Street Journal investigation found that the Staples Inc. website displays different prices to people after estimating their locations. More than that, Staples appeared to

An Expanding Field

Machine Bias

There's software used across the country to predict future criminals. And it's biased against blacks.

by Julia Angwin, Jeff Larson, Surya Mattu and Lauren Kirchner, ProPublica May 23, 2016

O N A SPRING AFTERNOON IN 2014, Brisha Borden was running late to pick up her god-sister from school when she spotted an unlocked kid's blue Huffy bicycle and a silver Razor scooter. Borden and a friend grabbed the bike and scooter and tried to ride them down the street in the Fort Lauderdale suburb of Coral Springs.

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The House That Spied on Me

Kashmir Hill and Surya Mattu



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The Follower Factory



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The AppCensus Project



- Dynamic Analysis of free Android Apps
- Results for tens of thousands of apps
- More than half of nearly 6,000 children's apps shared data in potential violation of COPPA
- Currently at search.appcensus.io

NYT App Articles

How Game Apps That Captivate Kids Have Been Collecting Their Data

- Deep dive on company that was a repeat offender
- Looked at Google's handling of the situation
- Found children and parents whose data had been shared
- Also analyzed 10 iOS, 10 Android apps manually

NYT App Articles



Your Apps Know Where You Were Last Night, and They're Not Keeping It Secret

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NYT App Articles



- Found 75+ location data companies
- Manually tested 10 iOS, 10 Android apps
- Obtained location dataset
- Identified people in dataset (with permission)

Why Combine Forces?

- Reaching Users and the Public
- Reaching Policymakers
- Overcoming Technical Barriers
- Providing Proof

Why Do We Need Proof?

• Because people lie!

What Constitutes Proof?

- Multiple Sources
- Documentation
- Observational Data

Observational Data In Action

But it is easy to share information without realizing it. Of the 17 apps that The Times saw sending precise location data, just three on iOS and one on Android told users in a prompt during the permission process that the information could be used for advertising. Only one app, GasBuddy, which identifies nearby gas stations, indicated that data could also be shared to "analyze industry trends."

Dataium also scrambles the history-sniffing data with a cipher known as ROT13. This cipher replaces each letter in the alphabet with the letter 13 places later in the alphabet. It is not considered to be "secure."

Academia and Journalism: Some Differences

- Academic Work
 - More Space, More Nuance
 - Greater Interest in Process
- Journalistic Work
 - Concise
 - A Search for Real-World Examples
 - Extensive Comment, Confirmation

What Journalists Look For

- Examples of Harm to Real People
- Widespread Effects
- Opportunities for Accountability

Ways To Do It

- Traditional News Report on Academic Paper
- Academic Report and Journalistic Extension
- Full Integration

Things to Understand

- Investigative journalism can take months.
- Neither technical research nor reporting is magic.
- Journalism is still driven by space needs.
- The general audience is not the tech audience.
- Ask for a fact check, but know what that is.

Questions?

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