

# Hacking Health

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**d** the **ONION** 

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# China Unable To Recruit Hackers Fast Enough To Keep Up With Vulnerabilities In U.S. Security Systems

### NEWS IN BRIEF

October 26, 2015

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# My first security evaluation, 2003





- Rental receipt with printed CC #
- Easy access to consumer data
- Poor data security practices
- Weak authentication, if any

# Founded security evaluation company











HEALTHCARE SECTOR

# Getting to know Health IT Security

- In 2009, transitioned from e-voting security
  To healthcare IT security
- Began with IT-focused tours of several hospitals
  - Radiology, Pathology, Children's hospital, etc.
  - About 6 visits
  - Security situation was abysmal
    - 8,000 hospital employees 100% access
    - Nurse w/ "special task"
    - Home VPN as bridge
    - Desktop EHR access



# Example: X-rays

# Old way:



# Exercise Construction Exercise Cons

New way:

NEWS

## Attackers targeting medical devices to bypass hospital security



Credit: U.S. Navy

Other important devices remain neglected on the hospital's network

CSO Jun 4, 2015 3:49 AM PT

- Blood Gas Analyzers (BGA) compromised
- PACS system compromised





Home > Vertical IT > Healthcare IT

### NEWS

# Cyberattacks will compromise 1-in-3 healthcare records next year



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Credit: Shutterstock

# Healthcare is Unique

- The players:
  - Doctors
    - (God complex; don't like new ways of doing things)
  - Patients
    - (often not tech savvy; don't follow instructions)
    - Includes all of us
  - Nurses & other Clinical staff
  - Regulators: Congress, FDA
    - (well meaning; may not understand implications)
  - Insurance companies
  - Medical device manufacturers
  - Entrepreneurs
    - Mobile, Wearables,
    - Internet of Things



# Healthcare applications

- Connectivity
  - Modern devices, always connected, always on
  - Databases always online
- Mobile/cloud
  - Data in multiple places
  - Data owner not in possession of data
- Expectation that data is always available



Key point: most interaction with health data controlled by **SOFTWARE** 

# Controlled by software

- Radiation dosage
- Dosage of medication
- Stocking of supplies in ICU
- Shift schedule for Doctors & Nurses
- EHRs
- Drug dispensing robot
- Communications of devices



Threat model:

Anything controlled by software is potentially exploitable.



### Hackers Can Wirelessly Upload Malware to a Fitbit in 10 Seconds

Adam Clark Estes Filed to: SECURITY 10/21/15 5:05pm 14,612 🖒 5 🕁 🗸



1

Wearables are like hacker candy. They represent a new category of technology that's capable of storing data—including malware—that people don't expect to get pwned. But that's exactly what just happened: Hackers figured out how to remotely upload malware to a Fitbit. It only takes ten seconds.







# Biggest bang for the buck



- 1. Application whitelisting on medical devices
- 2. Hygiene for backend systems
- 3. Database Activity Monitoring anomalous queries
- 4. Multifactor authentication for remote access
- 5. Virtualization for access to clinical data
- 6. Universal encryption of data
- 7. Terms of agreement with cloud service providers
- 8. Automated support for security in chart accesses
- 9. Privacy for self-identify data (e.g. genome sequences)
  - HIPAA safeguards inadequate
- 10. Authentication for clinical personnel

# Final Thoughts

- Healthcare Sector has unique security challenges due to:
  - regulatory environment
  - Stakeholders
  - Dependence on software
  - Availability requirements for data
  - Affects us all personally!
  - Trend towards cloud/mobile
- Need to consider security implications of new technologies, e.g. network-connected infusion pumps



# Speaker information

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