

# Testing Storage Systems: Methodology & Common Pitfalls

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# What I wish I knew when I started testing storage systems three years ago

Covering; intro, challenges, experiences, lessons learned, tips and tricks, denouement

Intro

### The Sanger Institute

Funded by Wellcome Trust

2nd largest research charity in the world. ~700 employees (~50 IT)

Large scale genomic research. Sequenced 1/3 of the human genome (largest single contributor)







# Who *are* all you people? Why did you come to *this* talk?

I'm part of the Informatics Support Group (HPC), also Storage Team

3 years at Sanger, 22 years in IT

What I've learned from evaluating seven different storage systems in 3 years

This is not the John Constable you are looking for..

### Charity (90% funded by Wellcome Trust)

### Our users are scientists first, bioinformaticians second, unix geeks third



Challenges

Currently 12 staff managing 21PB

Our scientists predict up to 70PB within the next 5 years.

Its all spinning disk

NFS/CIFS (7PB), Lustre (10PB), iRODS (4PB) 'Only' 350TB tape



(gnuplot FTW) iostat info on average queue size



wait

Challenges



### **Experiences**



Credit: Touring Club Suisse https://www.flickr.com/photos/touring\_club/



Can't make it go fast enough! Our test or vendors equipment? Our equipment or vendors' information? What don't we know?



Scriptable tests are good, but be careful..

25k snapshots in one dir

It didn't break (mostly)!

Experiences



No fit between use case and hardware provided



Avoid beta hardware if possible (Try not to be their test lab)

Experiences

# LISA14



### 'We never thought of that' or not able to monitor disk enclosures

Experiences

**Changes in Test Methodology Over Time** 



"Greek uc delta". Licensed under Creative Commons Attribution-Share Alike 3.0 via Wikimedia Commons http://commons.wikimedia.org/wiki/File:Greek\_uc\_delta.png#mediaviewer/File:Greek\_uc\_delta.png

#### Test frameworks



Streaming IO Random IO

Big Files! Small Files! Zero Length files!

Multithreaded or multi streams.

### Software and procedural



Sharing test plan with vendors





Negative testing based on what went wrong last time & in production to date

Monitoring of test systems and clients



Experiences: ∆

### Project management









# Good relationship with vendors crucial

Meet the engineers/developers if possible

# LISA14



Learn new tech

Credit: James Vaughn (photo) https://www.flickr.com/photos/x-ray\_delta\_one/

### You may fix your existing infrastructure along the way



Credit: Stéfan https://www.flickr.com/photos/st3f4n/

### Management is not a dirty word



Credit: Gary Burke https://www.flickr.com/photos/klingon65/5516037577

### Project management (This can be just a regular conference call, and an end date!)



Credit: Carsten Knoch https://www.flickr.com/photos/netsrac/173500383

### Clear internal communication



Credit: Darren Hester https://www.flickr.com/photos/grungetextures/4215941524

### **Tips and Tricks**



Credit: Rinogmb off for a few day https://www.flickr.com/photos/rinogmb

### 'Begin with the end in mind'



Management



Monitoring



Resilience



Handover



### **Negative Testing**



Tips and Tricks



### Cable Pulling!

For e.g.

- Network (inc. one pair)
- Storage interconnects
- (FC, IB, Ethernet)
- Chassis interconnects

Tips and Tricks: Negative Testing

Credit: Eric https://www.flickr.com/photos/emagic/



Failover (Pref. while under load)

Tips and Tricks: Negative Testing



Disk failures

Tips and Tricks: Negative Testing

### Useful

### Software

Performance deep diving: https://github.com/ brendangregg/perf-tools/ VDBench for IO generation on Block and filesystems http://www.oracle.com/ technetwork/server-storage/vdbenchdownloads-1901681.html SNMP browsing GUI: http://ireasoning.com/mibbrowser.shtml

### Books

The Practice of System and Network Administration by Limoncelli, Hogan, Chalup

Systems Performance by Brendan Gregg

### Useful Links:

monitoring driven infrastructure: https://devblog.timgroup.com/2014/07/30/mdimonitoring-driven-infrastructure/

Jason Dixon's talk on The state of open source monitoring; https://speakerdeck.com/obfuscurity/the-state-of-opensource-monitoring

> JISC Project Management (inc templates): http://www.jisc.ac.uk/fundingopportunities/ projectmanagement/planning.aspx

> > LiquidPlanner.com

https://blogs.oracle.com/brendan/entry/ performance\_testing\_the\_7000\_series2



- 1. What you will need to report on when the tickets come in
- 2. Plan your negative testing
- 3. Share with your vendor involve them
- 4. Test script your frequent management tasks & questions
- 5. Graph all the things

### Thank You!









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