# Neutrality in Future Public Clouds: Implications and Challenges

#### George Kesidis

School of EECS The Pennsylvania State University kesidis@gmail.com

in collaboration with Bhuvan Urgaonkar, Neda Nasiriani and Cheng Wang

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- We expect antitrust concerns to lead to neutrality regulations in the public-cloud marketplace as they did in the commercialized, public Internet marketplace.
  - The FCC deemed the Internet a utility in 2015 in a move to shore-up neutrality rules.
- There is relatively scant existing consideration of neutrality issues re. virtualized services in the public cloud, beyond how *network* neutrality relates to the cloud.

"A truly neutral data centre provider is one that is independent of the companies colocating in the data centre, does not compete with them in any way, and offers no packaged services as part of colocation. Customers are free to contract directly with the providers of their choice" [Interxion, a colo]

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- ► So a more challenging auditing/enforcement setting.

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  - allocates any discretionary resources,
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  - effectively underbooks resources when exploiting statistical multiplexing among tenants with similar SLAs (see paper), or
  - deals with congestion.
- Without a single (or equivalent lumped) resource type, it may be challenging to identify groups of similar SLAs in order to define fair treatment.

## Lessons from network neutrality reinterpreted (cont)

- A neutral provider's behavior must not be based on "inside information" or preferences, *e.g.*,
  - [Mogul et al. '15] consider a network bandwidth allocation problem wherein a cloud provider reckons tenant sensitivity to network bandwidth underprovisioning and uses this to allocate bandwidth differentially to improve its profits.

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- Given resource-oriented SLAs (not performance oriented), if cloud reckons "sensitivity" based on:
  - precise knowledge of tenant's performance & requirements, then not neutral
  - measured resource usage, then may be neutral
  - Amazon "burstable" VM instances use token-bucket regulation to govern access to network IO and CPU, and so may be more aggressively consolidated without workload inferences (neutrally, see technical report)

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## Resource congestion, choice of boundary Nash equilibria



x = incident tenant workload, R = resource (CPU, memory) capacity, d = tenant resource demand per unit workload We considered two Memcached tenants whose CPU and memory needs we manipulated to illustrate neutrality issues under different representative cloud resource management options.

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- Each tenant workload was generated by YCSB in time-varying fashion according to i.i.d. Gaussian processes with identical mean demand but the variance of tenant 2 is double that of tenant 1.
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- The tenants have the same SLAs corresponding to one guaranteed core, and the cloud has a discretionary third core that it can share between the two tenants.
- Empirically, we found that a single core can achieve throughput of 75k ops/s with satisfactory mean response times of 400µs.

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- The premise here is that with greater demand variability, tenant 2 will out-compete tenant 1 for the discretionary CPU core under CFS;
- but this may not be entirely the case when the tenant demands are positively correlated, *i.e.*, how workload is consolidated by the cloud will impact such "iso-neutral" decision-making.

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	95-th	avg	95-th	avg	95-th	avg
Tenant 1	484	318	449	382	451	365
Tenant 2	418	254	435	284	444	299

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- See paper for an example involving memory allocation.

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- simplify by use of a lumped resource, e.g., energy
- use of hardware verification technology
- role of third-party verifiers
- account for "natural" performance impact of interference (through unvirtualized resources) and hardware heterogeneity, *i.e.*, effective capacity variation, that do not violate SLAs

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- General scalability and accuracy issues