Patterns (and Anti-Patterns) for Developing Machine Learning Systems

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Patterns and Anti-Patterns

- Strategic, tactical, and operational
- Anti-Patterns seems obvious but is actually questionable or a "bad" idea
- References: Design Patterns (Gamma, et al.) and Pattern Oriented Software Architecture (Buschmann, et al.)







Trapped in the Maze

- ML projects are complex and disruptive
- Ownership distributed across organization or missing completely
- Political factors can create a maze of dead ends and hidden pitfalls
- Familiarity with ML is sparse at best



A Simple Context



"Stuck" on top of the Pyramid

Level of effort:

- Data processing systems at the base
- 2. Feature engineering in the middle
- 3. Models stuck at the top and dependent on all the rest ...



Basic Components the ML System



Thin Line (of Functionality)

- Navigate safely through the negative metaphors
- Encounter potential issues early enough in the process to manage or solve
- Keep each piece of work manageable and explainable
- Caution: if your thin ML system is "good enough" organization may lose interest in more advanced solution (80/20)

Workflow

- Data and operations are messy mix of relational database, logs, map-reduce, distributed databases, etc.
- Think and plan in terms of workflows and be aware that job scheduling is hidden complexity for map-reduce
- Use tools such as cascading <u>http://www.cascading.org</u>)
- Related: Pipeline



Legacy

- An older model or early approach needs to be replaced but has entrenched support
- Use as an input to new approach (presumably based on ML)
- Can be technically challenging but frequently can be converted to an input in conjunction with Pipeline
- Related: Chop Shop, Tiers, Shadow
- Advanced: Champion/Challenger



- Legacy system is an input to critical processes and operations
- Develop new system and run in parallel to test output or regularly audit
- Can be used as sort of Champion /Challenger-lite in conjunction with Internal Feedback
- Also apply to upgrades to input pipeline components

Chop Shop

- Legacy system represents significant investment of resources
- Often rule based and capture valuable domain features
- Isolate features and measure computing costs
- Use selected features in new models or process
- Related: Legacy, Adversarial

Internal Feedback

- Need a low risk way to test new models with live users
- Use your own product internally
- Give internal users a way to turn on new models, use the product, and give feedback
- Also use to develop training data
- Related: Bathwater, Follow The Crowd

Follow The Crowd



- Insufficient training or validation data for nobody to help
- Amazon's Mechanical Turk too low level
- Use a service such as Dolores Labs founded by machine learning researchers
- Labeling costs down to \$0.05/label (source: <u>http://doloreslabs.com</u>)
- Related: Internal Feedback, Bathwater

Bathwater

- "Don't throw the baby out with the bathwater ..."
- Subjective tasks can lead to "ML doesn't work" blanket rejection
- Isolate system elements that may be too subjective for ML and use human judgments
- Follow the Crowd (Crowd Sourcing)
- Related: Internal Feedback, Tiers

Pipeline

- A mix of computing and human processing steps need to be applied in a sequence
- Organize as a pipeline and monitor the workflow
- Individual cases can be teed off from the flow for different processing, etc.
- Related: Workflow, Handshake



Handshake or "Hand Buzzer"

- Your system depends on inputs delivered outside of the normal release process
- Create a "handshake" normalization process
- Release handshake process as software associated with input and version
- Regularly check for significant changes and send ALERTS



Replay

- Need a way to test models on operational data
- Invest in a batch test framework
- Example: web search replay query logs and look at changes in rank of clicked documents
- Example: recommender systems
- Example: messaging inbox replay

Tiers

- Processing or scoring elements have widely varying costs
- Often feature inputs or processing steps have orders of magnitude variation in computing cost or editorial costs
- Build models for each tier and only pass cases on to next tier if necessary
- Related: Thin Line, Pipeline

Long Goodbye

- Some decision classes have unacceptable risk or "loss"
- Isolate the high risk classes but don't remove from system entirely



- Example: quarantine or Bulk mail folders in email to keep false positives safe
- Delay rather than "reject" -- send uncertain cases to more costly processing steps rather than reject

Honey Trap

- New data streams are available for testing classifiers but data is unlabeled
- Isolate streams that are likely to be of one class or another
- Example: dead domains become almost entirely dominated by spam traffic
- (TN) Use to collect examples from examples with unknown labels like click fraud

Tar Pit



- System needs to identify bad entities but cost to register new ones is cheap
- Don't reject, delete, or notify bad actors
- Slows down adversary's evolution
- Example: slow down email messaging for low reputation IP addresses
- Related: Honey Trap, Adversarial

Example: Honey Trap + Tar Pit?

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Giveaway

- Need low risk testing or new data
- Give away the service to non -customers
- Give away a related service (Google Analytics)
- Related: Honey Trap



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Adversarial



- Adversaries are virulent and aggressive (email spam)
- Use regularization methods judiciously
- Parsimony can help make your adversaries' lives easier
- Test regularized and non-regularized models using Honey Trap
- (TN) Score by selecting from a set of models at random (mixed strategy?!)

Anti-Pattern Sampler

- Golden Sets (operational)
 - (+) Calibration
 - (-) Validation
- 80/20 (tactical)
 - (+) Design simplification
 - (-) "Good enough" can lose market share long term
- Executive Support (strategic)
 - (+) Resources
 - (-) Expectations
 - (-) Metric choices

Discussion

- Strategic
 - Thin Line
 - Legacy
 - Workflow
 - Bathwater
 - Giveaway
 - Contest (not presented)
- Operational
 - Honey Trap
 - Tar Pit
 - Handshake
 - Follow The Crowd

- Tactical
 - Pipeline
 - Tiers
 - Replay
 - Handshake
 - Long Goodbye
 - Shadow
 - Chop Shop
 - Adversarial
- Anti-Patterns
 - Golden Sets (operational)
 - 80/20 (tactical)
 - Executive Support (strategic)