

# A Graphical representation for identifier structure in application logs

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## RADIE Motivation & Summary

- Log analysis is fundamentally constrained by the information content of the underlying logs
- Need tools to help developers spot flaws in their loging
- We propose a compact graph-based representation for log structure
- Differs from previous work in analyzing logging behavior, not logs of particular executions

### Focus on identifers

• We focus on *identifiers* in logs

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- Variable fields that refer to entities in a system.
- Can be operationally defined as variable fields with increasingly many possible strings [Xu 09]
- Previous work has modeled logs as sets of concurrent state machines. [Fu 09, Tan 08]
  - Identifiers tie together messages that correlate to the same state machine

# RAD Some defects

```
3:45 Starting transaction t123
3:46 Transaction failed
3:50 Starting transaction t123
3:51 Finished trans that was
started at 3:50.
```



### Missing IDs

```
3:45 Starting transaction t123
3:46 Transaction failed ← No ID
3:50 Starting transaction t123
3:51 Finished trans that was
started at 3:50.
```



```
3:45 Starting transaction t123
3:46 Transaction failed
3:50 Starting transaction t123
3:51 Finished trans that was
started at 3:50.
```



```
3:45 Starting transaction t123 ←
3:46 Transaction failed Ambiguous
identification
3:50 Starting transaction t123 ←
3:51 Finished trans that was
started at 3:50.
```





- Seek a compact representation for logs
- Make common logging flaws visible
- Facilitate comparison across related logs
- Not depend on details of particular execution traces



#### A real example





### Definitions

- Definitions:
  - A *log message* is a string.
  - Each log message is associated with a specific message type.
  - All messages of a type are structurally identical. (same set of identifier fields)
  - Identifiers belong to identifier classes.

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### Assumptions

- Assumptions
  - Have representative sample of logs
  - Can find message type from message
  - Can extract identifiers from messages
  - Have identifier class for each identifier field in a message type



• Ex: Starting task *t123* on node *n* 

Task ID

Host name



Formally: a graph with
 V = { identifier classes} U {message
 types}
 E = { (i,m) | message m includes an
 identifier of class i}



### **Subsumption**

- Sometimes, one identifier includes another.
- Model this by adding a graph edge between two identifiers if one inclues another.
- Call this subsumption
  - E.g., URLs subsume host names





 Can encode frequency information on diagram



- Scaled relative to most-frequent message or identifier
- γ-correction: scale by sqrt(freq / Max(freq))



### Ubiquity

- Can show information about joint IDmessage statistics
- Want to distinguish (ab)normal messages
- Defn:

The ubiquity of identifier class C for message type T is the fraction of identifiers belonging to class C appearing in messages of type T.

Orthogonal to frequency of message



Line thickness proportional to ubiquity





### **Diagramming defects**

• Missing ID:



Message 2

Inconsistent IDs





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### Our prototype

- Have a prototype that converts logs into .dot files for rendering with GraphViz
- Pluggable parsers
- Omit message strings; output alongside

### A real example, part 2

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### **Inconsistent identifiers**



Logs from Chukwa, an open-source log collection system [Boulon 08, Rabkin 10]

### Ambiguous identifiers



Logs from SCADS, an experimental system at Berkeley

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-90

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### Ambiguous identifiers



Logs from SCADS, an experimental system at Berkeley

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### **Comparing logs**





M45 cluster (professional management)

Comparing Hadoop JobTracker logs



#### Conclusions

- Aspects of log structure can be encoded in succinct diagrams.
- Our choice of representation captures:
  - missing identifiers, inconsistent identifiers, and ambiguous identifiers
  - How much detail about different topics
  - Ratio of routine vs peculiar messages + types
- Usable on real systems, even with limited understanding of system and logs
- No need for temporal information





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### A note on parsing

- I used semi-hand-written parsers.
- Wrote rules to tag identifiers: – e.g., "job\_..." is a job ID
- Tokenized lines, identified line by token sequence + constants
  - Special cases for numbers
- Explored using program analysis to extract messages
  - Came out ugly, but cleanable.
  - Need to fix names
  - Need to merge some categories



#### **Related work**

- Xu 09
- State machines
- Entropy as metric?